

# SGC Shipping Policy

Thank you for visiting and shopping at [seattlegummy.com](http://seattlegummy.com) Following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

### Shipment processing time

All orders are processed within 1 business day. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

| Order       | Shipment method | Estimated delivery time | Shipment cost    |
|-------------|-----------------|-------------------------|------------------|
| Sample pack | USPS Priority   | 3-5 business days       | \$2 flat rate    |
| Single Box  | USPS Priority   | 3-5 business days       | \$3.95 flat rate |
| 2+ Boxes    | USPS Priority   | 3-5 business days       | Free             |

Delivery delays can occasionally occur.

### Shipment to P.O. boxes or APO/FPO addresses

Seattlegummy.com ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### Customs, Duties and Taxes

Seattlegummy.com is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **Damages**

seattlegummy.com is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## **International Shipping Policy**

Shipping outside the US is a minimum fee of \$25 and will vary based on order and location. Please contact [info@seattlegummy.com](mailto:info@seattlegummy.com) to see if we ship to a specific country.

## **Returns Policy**

If you are not satisfied with your purchase, we are here to help.

### **Returns**

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must have the receipt or proof of purchase.

### **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

### **Shipping**

You will be responsible for paying your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of shipping will be deducted from your refund.

Please send all returns to:

Seattle Gummy Company  
421 SW 41<sup>ST</sup> ST  
Renton, WA 98057

### **Contact Us**

If you have any questions on how to return your item to us, contact us at [support@seattlegummy.com](mailto:support@seattlegummy.com)